Provider ICD-10 Survey

February 14-March 5, 2013

Summary

- 491 providers completed the survey
- 153 providers left comments on expectations of Alabama Medicaid
- 132 providers identified themselves in the survey completion

Alabama Medicaid ICD-10 Provider Survey

What best describes your provider type?

Answer Options	Response Percent	Response Count
DME Supplier	14.0%	51
Home Health	3.0%	11
Hospital	6.9%	25
Laboratory	1.4%	5
Nursing Home	4.4%	16
Physician Practice	67.8%	246
State Agency	3.6%	13
Other (please specify)		142
	answered question	363
	skipped question	128

Alabama Medicaid ICD-10 Provider Survey

If you are a group, how many health care professionals are in your organization?

Answer Options	Response Percent	Response Count
1	41.0%	174
2-10	37.3%	158
11-50	10.6%	45
50-100	2.6%	11
100+	6.1%	26
Greater than 1,000	2.8%	12
	answered question	**424**
	skipped question	**67**

Alabama Medicaid ICD-10 Provider Survey

What type of software do you use to submit your Alabama Medicaid Claims?

Answer Options	Response Percent	Response Count
Clearinghouse	24.2%	101
In-house	15.1%	63
Provider Electronic Solutions	43.6%	182
Vendor	17.0%	71
Other (please specify)		77
answered question		**417**
skipped question		**74**

Alabama Medicaid ICD-10 Provider Survey

When do you expect to receive software changes for ICD-10 implementation?

Answer Options	Response Percent	Response Count
Already Received	10.0%	48
2013 First Quarter	2.9%	14
2013 Second Quarter	3.3%	16
2013 Third Quarter	4.6%	22
2013 Fourth Quarter	3.1%	15
2014 First Quarter	3.7%	18
2014 Second Quarter	1.9%	9
2014 Third Quarter	0.8%	4
After 2014 Third Quarter	0.2%	1
Unknown	69.4%	334
answered question		481
skipped question		10

Alabama Medicaid ICD-10 Provider Survey

When do you expect to begin external testing with health plans/trading parters?		
Answer Options	**Response Percent**	**Response Count**
2013 First Quarter	4.6%	22
2013 Second Quarter	3.4%	16
2013 Third Quarter	4.2%	20
2013 Fourth Quarter	3.6%	17
2014 First Quarter	4.4%	21
2014 Second Quarter	0.6%	3
2014 Third Quarter	1.9%	9
After 2014 Third Quarter	0.4%	2
Unknown	76.8%	365
	answered question	**475**
	skipped question	**16**

Alabama Medicaid ICD-10 Provider Survey

What is the sense of urgency around ICD-10 in your organization?

Answer Options	Response Percent	Response Count
Very Urgent	16.0%	75
Somewhat Urgent	13.6%	64
On the radar, work is just starting	24.3%	114
Aware, but no action	31.7%	149
No urgency at all	14.5%	68
answered question		470
skipped question		21

Alabama Medicaid ICD-10 Provider Survey

Have any of your vendors provided information on ICD-10 product delivery and installation?

Answer Options	Response Percent	Response Count
None	33.0%	160
Some	22.5%	109
All	5.2%	25
Unknown	26.4%	128
Provider Electronic Solutions User	13.0%	63
answered question		**485**
skipped question		**6**

Alabama Medicaid ICD-10 Provider Survey

Do you have confidence that your vendor(s) will deliver ICD-10 products/services in time for you to test and implement by the ICD-10 compliance date?

Answer Options	Response Percent	Response Count
Very Confident	29.7%	135
Confident	32.1%	146
Somewhat Confident	23.5%	107
Concerned	11.4%	52
Very Concerned	3.3%	15
	answered question	455
	skipped question	36

Alabama Medicaid ICD-10 Provider Survey

What are the best ways to receive communication on ICD-10 implementation and timeline from Alabama Medicaid? (check all that apply)

Answer Options	Response Percent	Response Count
Alabama Medicaid Website	79.1%	374
Provider Insider	45.5%	215
RA Banner Messages	14.0%	66
Broadcast E-mail Blasts	30.7%	145
Webinar	22.4%	106
Other (please specify)		21
	answered question	**473**
	skipped question	**18**